2016 Annual Report

Visit Us Online: www.mdc-hope.org

Call Us Today: 1-855-MDC-HOPE
2016 at a glance

I am excited to share MDC’s 2016 Annual Report. In our 53rd year as Tacoma’s Community Action Agency, MDC has a long history of helping people change their lives for the better, with services for people who are in a short-term crisis or those trying to reach their long-term goals.

MDC continues to strengthen our community through healthcare, homeless prevention services, community development, education, and employment services.

2016 marked our first year of work under the 2016-2020 Strategic Plan, with a focus on improving the health and well-being of low-income individuals in our community. During the year we implemented a whole person approach to work with people who have complex needs, including the growing population of people who are currently homeless in our community.

We continue to strive to make data-driven decisions and to improve the sources of data we use to make those decisions.

During 2016, we observed three key changes in our services and who we serve:

• A decrease in funding, especially flexible funding to address emerging challenges.

• An increase in the complexity of the needs of those we serve.

• An increase in the need for treatment of opioid addictions.

Thank you for your continued support, and for sharing in a year of positive change for individuals in Tacoma and Pierce County.

P. Mark Pereboom
MDC President & CEO
Clients Served By Program

MDC serves 26,000 people each year when all household members are included.

**Health**
- Medical Clinic: 2514
- Psychiatric Evaluation and Treatment Center: 1545
- Detoxification Center: 2350
- Co-Occurring Disorder: 113

**Housing**
- Weatherization: 254
- Case Management: 806
- Landlord Liaison Project: 226
- Housing Operations: 379
- Energy Assistance: 4209

*Numbers served represent only the primary recipient of service*
MDC Mission

To educate our community to change the perception of poverty and deliver innovative services that equip individuals and families to thrive.

MDC Vision

We envision an equitable community with engaged individuals, working together to improve the health and well-being of all community members. We want a safe place to live, to raise a family, and to find meaning and purpose in our daily lives.

MDC Values

**Excellence:** We are committed to delivering the highest quality service and responding to the needs of our community.

**Integrity:** We are committed to serve as stewards of community resources and demonstrate ethical, honest and trustworthy behavior in all our actions.

**Human Potential:** We value the hope and promise of every individual and believe in everyone’s ability to succeed.

**Inclusion:** We value diversity and individuals working together.

**Equity:** We are committed to being fair and ensuring people have access to the same opportunities.

Board of Directors

The MDC Board of Directors is composed of leaders in business, social services, non-profit organizations, and government. Their expertise helps establish our direction, assess our impact, and drive our vision of human beings exiting poverty.

Carol Knight-Wallace, Vice Chair
Shelly Andrews
Diane Hollstrom, Secretary
Christine Stevens, Chair
Kathleen Clary

Louis Cooper Jr.
Stephanie Caldwell
Jason L. Mitchell, Treasurer
Eva Curtis
Anastasia Sauve

Leadership

P. Mark Pereboom, President and Chief Executive Officer
Rick Triggs, Chief Financial Officer
Education

Talent Search
(Designed to increase high school enrollment of disadvantaged youth, as well as successful enrollment and completion of a post secondary education.)

Summer Programs

College Bound
(Designed to provide disadvantaged youth with fundamental support in preparation for college entrance.)

Employment

Child & Adult Care Food Program

Educational Opportunity Center

Child and Adult Care Food Program

Educational Opportunity Center
Operating Revenue

- Grants and Contracts: $21,030,130
- Foundation Grants: $126,275
- Donations: $133,128
- Service Fees and Match: $595,688
- Rent Income: $1,983,099
- Receipts from Clients: $9,279
- Interest Income: $1,250
- In-Kind Contributions: $895,530
- Other Income: $13,223

Total Revenue: $24,787,602

Operating Expense

- Asset Building: $5,234,104
- Housing: $9,929,063
- Healthcare: $6,913,875
- Administration: $2,114,143
- Development: $174,429

Total Expenses: $24,365,614

Total Net Assets: $8,868,553