Annual Report 2012

Total Operating Revenue by Source
Fiscal Year ending December 31, 2012

Grants and Contracts $10,820,819
Foundation Grants $541,124
Donations $40,315
Service Fees and Match $2,520,374
Rent Income $1,505,425
Receipts from Clients $10,745
Interest Income $1,600
In-Kind Contributions $1,067,037
Other Income $40,525
Total Revenue $16,547,964

Total Operating Expense by Program
Fiscal Year ending December 31, 2012

Asset Building 29% $4,920,476
Housing 39% $6,559,155
Healthcare 23% $3,960,245
Administration 8% $1,315,252
Fundraising 1% $98,462
Total Expense $16,853,590

Change in Net Assets $43,649
Ending Net Assets $7,614,797

Contact
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www.mdc-hope.org
Annual Report 2012

Board of Directors serving during the 2012 calendar year

Lisa Edwards - Chair
Linda Nguyen
Louis Cooper, Jr.
David Lovrak - Vice Chair
Martha Kuehn
Kate Bechtold
Angelo Brooks

Sharon Bryant - Secretary
Diane Hollstrom
John Royal - Treasurer
John Wallace
Maria DeVore

P. Mark Pereboom - President and CEO

Our Mission:
The mission of MDC is to develop and manage innovative programs that promote self-sufficiency and remove individuals and families from poverty.
Annual Report 2012

In 2012 MDC provided services to over 26,000 men, women and children.

Populations Served by Gender

- Male: 11,159 (51.78%)
- Female: 10,391 (48.22%)

Populations Served by Race/Ethnicity

- White: 54%
- Black/African American: 23%
- Native American/Alaskan Native: 2%
- Asian: 5%
- Pacific Islander: 3%
- Multi Racial: 5%
- Hispanic/Latino: 7%
- Other: 2%

Populations Served by Age

- 0-5: 24%
- 6-11: 16%
- 12-17: 12%
- 18-23: 7%
- 24-44: 22%
- 45-54: 11%
- 55-69: 6%
- 70+: 2%

Populations Served by Education Level

- Grade 0-8: 6%
- 9-12/Non graduate: 11%
- High School Grad/GED: 20%
- Some post-secondary: 43%
- 2 or 4 year College Grad: 20%

Numbers reflect only those who participated in the survey.
Partnerships

Avenue of Recovery
A Change Counseling Services
A-1 Solutions Counseling
Action Association
Affirmation Counseling
African American Club SHS
Alcohol Drug Services of WA - Puyallup
All for You Counseling
Alternative Counseling - Spanaway
American Lake/Puget Sound Veterans Hospital
Associated Ministries
Bates Technical College
Bethel School District
Bob Barker Company
Casteel, Williams & Associates
Catholic Community Services
Centerline
Centro Latino
City Council Members Woodward, Mello, Anders, and Brodneaux
City of Seattle: Sound Families
City of Tacoma
Clover Park Technical College
College Success Foundation
Community Counseling Institute
Community Health Care
Community Health Centers - Tacoma
Comprehensive Mental Health
Consejo Counseling & Referral Service
Costless Senior Services
Data Imagery
Department of Commerce
Department of Corrections
Dept of Social and Health Services
Department of Health
Doorway to Recovery - Lakewood
The Evergreen State College
Exodus Counseling & Treatment
Fair Housing Center of WA
Fairfax Hospital Addiction Recovery
First Citizens Bank
Franciscan Health System
Franklin Pierce School District
Freedom Recovery Center
Greater Lakes Mental Healthcare
Greater Tacoma Community Foundation
Guadalupe House
Heiberg Consulting
Horizons Foundation
Hostess Bakery
HRSA - Health & Recovery Services
Johnson Stone & Pagano
King County
Ladies First
Lakeside Milam - Puyallup & Tacoma
Lakewood Area Shelter Association
Madigan Hospital
Medical Teams International
Medina Foundation
Metro Parks Board
MESA
MOMS/Women's Recovery Center
MultiCare
National Equity Fund
Nativity House
New Phoebe House
News Tribune
NorthWest Justice
Northwest Leadership Foundation
Office of Congressman Norm Dicks
Optum Health
OSPI
Pacific Lutheran University
Palmer Scholars
Perinatal Treatment Services
Pierce College
Pierce County Community Action Programs
Pierce County Community Connections
Pierce County
Pierce County AIDS Foundation
Pierce County Alliance
Pierce County Housing Authority
Pierce County Sheriff
Pioneer Adult Counseling
Prosperity Counseling
Prosperity Wellness Center
Puget Sound Energy
Puget Sound ESD
Puyallup Tribal Health Authority
Puyallup Tribal Treatment Center
Puyallup Tribe of Indians
REACH Tacoma
The Russell Family Foundation
Safe Streets
Salvation Army Home Bound Emergency Sea Mar
Sea Mar Inpatient Treatment - Tacoma
Serenity Counseling
Social Treatment Opportunity
Sound Counseling
Sound Screening Services
Sound Youth Counseling
St. Joseph Hospital
Stidham, LLC
TACID
Tacoma 360
Tacoma College Support Network
Tacoma Community College
Tacoma Community House
Tacoma Fire Department
Tacoma General Hospital
Tacoma Goodwill
Tacoma Housing Authority
Tacoma Pierce County Affordable Housing Consortium
Tacoma Pierce County Health Department
Tacoma Pierce County Employment & Training Consortium
Tacoma Police Department
Tacoma Public Library
Tacoma Rescue Mission
Tacoma School District
Tacoma Treatment Solutions
Tacoma Youth for Christ
Tahoma House
Tahoma Indian Center
Transitions
Tully's Coffee
United Way Pierce County
University of Washington Tacoma
US Department of Education
US Interagency Council on Homelessness
Veterans Administration
Veterans Medical Center
VSG
WA Dept of Veteran Affairs
WA Women's Employment & Education
Washington Employers
Western Washington Alcohol Center
Willis of Seattle
Workforce Central
Y.E.S. Youth Emergency Services
YMCA Brotherhood/Sisterhood
Youth Resources
### Housing Services

**Service**
- Energy Assistance
- WX & Minor Home Repair
- Housing Placement
- Housing Case Management

**Impact**

<table>
<thead>
<tr>
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<td>Energy Assistance</td>
<td>Over 9,400 people were warm in their homes.</td>
<td>Individuals and families with limited income did not have to worry about choosing between food and warmth.</td>
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<td>WX &amp; Minor Home Repair</td>
<td>561 low-income senior citizens and people with disabilities now have warmer homes.</td>
<td>More efficiently insulated homes cost less to heat in the long-term, which is especially meaningful for people with limited incomes.</td>
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<td>Housing Placement</td>
<td>967 fewer families were forced to live on the street because they had nowhere else to go.</td>
<td>Stable housing is the first step to self-sufficiency, making it possible to address healthcare, education, and employment needs.</td>
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<td>Housing Case Management</td>
<td>374 families and individuals were connected with services to address their unique barriers to self-sufficiency.</td>
<td>Hundreds of individuals found the support they needed to overcome their barriers and become independent.</td>
</tr>
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**Program Length of Involvement:**
- Brief
- Moderate
- Intensive
## Healthcare Services
(number of individuals served)

![Pie chart showing the distribution of individuals served across different services.]

### Healthcare for the Homeless
People experiencing homelessness accessed care to manage their physical and mental health.

**Significance:** Treating homeless patients at HCH improved their care and saved local hospitals more than $5 million in extraneous costs.

### Detoxification Services
64% of clients completed Detox, compared to a 40% national average.

**Significance:** Completion of detox is the first step in learning to manage addiction.

### Behavioral Health and Recovery
Supportive counselors and peers helped clients learn to manage their addiction and become self-sufficient.

**Significance:** More support through recovery contributed to a safer, healthier community.

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## Education Services

(number of individuals served)

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<td>College Bound</td>
<td>97% of seniors graduated high school, compared to 68% among all Tacoma Public Schools.</td>
<td>Young people with college degrees have a nearly 20% higher employment rate than those with only a high school diploma.</td>
</tr>
<tr>
<td>Talent Search</td>
<td>88% of students continued on to the next grade level in the program.</td>
<td>At-risk students received sustained academic support for up to seven years, encouraging them to graduate high school and continue to college.</td>
</tr>
<tr>
<td>Summer Programs</td>
<td>Each student spent an additional 1,000 hours on intensive academic support and college preparation.</td>
<td>With more access to academic assistance and college preparation support, these at-risk students built a stronger path to college.</td>
</tr>
</tbody>
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**Program Length of Involvement:**

- **Brief**
- **Moderate**
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## Employment Services
**(number of individuals served)**

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<td>Educational Opportunity Center</td>
<td>Thousands of individuals received support and guidance toward education and living wage employment.</td>
<td>Increased college enrollment and employment as a result of EOC strengthened the local economy and community.</td>
</tr>
<tr>
<td>High-demand Industry Training</td>
<td>Surpassing the program goal by 47%, 106 participants secured employment in 2012.</td>
<td>Local industries such as construction, nursing, and environmental science benefitted from an increase in professionally trained workers.</td>
</tr>
<tr>
<td>Small Business Assistance</td>
<td>In addition to those who strengthened their existing businesses, 26 individuals started a new business.</td>
<td>The small businesses started as a result of this program brought $910,000 in revenue into the community.</td>
</tr>
<tr>
<td>Child Care Food Program</td>
<td>Over 4,000 children received nutritious daily meals from their daycare provider.</td>
<td>Developing children who have access to proper nutrition are more likely to perform well in school, maintain a healthy weight, and have higher self-esteem.</td>
</tr>
<tr>
<td>Community Voice Mail</td>
<td>Individuals experiencing homelessness improved their search for employment.</td>
<td>Access to voice mail provides communication stability to people without phones who are searching for employment and housing.</td>
</tr>
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**Program Services**

- Educational Opportunity Center
- High-demand Industry Training
- Small Business Assistance
- Child Care Food Program
- Community Voice Mail